xfinitymobile Fact Sheet



Xfinity Mobile is a wireless service designed for the way people use their phones today, with the internet and data at the center of the experience. Xfinity Mobile uses America's largest, most reliable LTE network along with Comcast's extensive Wi-Fi network of 19 million hotspots to provide consumers with a better wireless experience, for less money, on today's most popular devices. With Xfinity Mobile, customers only pay for the gigabytes they use, with the flexibility to easily switch back-and-forth between data options using the Xfinity Mobile app at no cost.

A New Approach to Mobility

No Line Access Fees

• Get up to five lines automatically included when you add Xfinity Mobile to your Xfinity Internet service, with no line access fees, and unlimited talk and text – all at no extra cost.

Save Money – Pay for Only the Gigabytes (GB) You Use

Xfinity Mobile has ended the data bucket with two straightforward data options available that will save most Xfinity Internet customers money when they add Xfinity Mobile:

- **Unlimited** Consume all the cellular data you want for one set price for up to five lines.¹ \$45 per line on up to five lines with no usage limits.
- **By the Gig** \$12 per GB of cellular data.
- **Flexibility** Families can mix-and-match on an account so that each person can choose the way to pay for data that makes sense for them.
- **No Penalties** Easily switch back-and-forth between data options at no cost. If customers find that they've used more data on a "By the Gig" option one month, they can switch to "Unlimited" for that month, then switch back the next month with no penalties.

A Better Solution for Entertainment and Internet On the Go

- Combining wireless service with Comcast's other Xfinity experiences creates a simpler solution for internet and entertainment inside and out of the home.
- By auto-connecting to the customer's home Wi-Fi, the service takes the friction out of connecting to Wi-Fi.
- When using Xfinity Mobile, you're already signed into other Xfinity apps – whether it's watching up to 200 live TV channels and 40,000 On Demand movies and shows with the Xfinity Stream app, controlling your home devices with xFi, or arming your door locks with the Xfinity Home App.

Digital-First Customer Experience

Easy Buying Experience

- Intuitive, click-and-buy online experience.
- Plug-and-play, personalized package that ships directly to the customer's home.
- Credit card billed so customers never forget a payment.
- If you love your current phone, keep it and upgrade your network by switching to Xfinity Mobile. Available for iPhone today - check your phone's compatibility here: https://www.xfinity.com/mobile/ byod

Personalized Customer Support

- 24x7 customer support via text message.
- Hundreds of retail store locations for inperson demo and customer care.
- 24x7 support available from a dedicated Xfinity Mobile call center support team, available to assist with any questions.

App to Easily Manage Your Account

- View data use and call logs in real time.
- Manage payment options, switch backand-forth between data options, or add additional lines.
- Upgrade, downgrade, or order a new device selecting from the most popular models from Apple, Samsung and LG at any time from within the Xfinity Mobile app.