Network Performance During COVID-19

Usage is on the rise.

32%

Upstream traffic growth increased 32% while downstream traffic growth increased 11%.

We engineer the network for capacity to handle spikes and shifts in usage patterns, and while we are seeing an unprecedented shift in usage and traffic, it’s within our capacity.

Our network is performing well.

Weekday usage is up.

This is driven primarily by VoIP, Video Conferencing and VPN as people continue to work and learn from home.

Nights and weekends still dominate.

Customers are doubling down on the amount of time spent watching television and gaming. Peak usage continues to be evenings and weekends.

Thousands of engineers are working to add capacity where it’s needed.

For more visit comcastcorporation.com/covid-19/network