



COVID-19 RESPONSE

Keeping you connected to what matters most.

COVID-19 has had a tremendous impact on nearly every aspect of our daily lives. Across Comcast, NBCUniversal, and Sky, we are working hard to do everything we can to support our customers, employees, and communities during this unprecedented time.



Supporting Our People

We have committed \$500 million to support our employees where operations have been closed or impacted, made work from home options as broadly available as possible, and enhanced safety measures for customer-facing employees.



Keeping Customers Connected

Keeping the internet accessible and reliable is more important than ever. Our technology and engineering teams are working tirelessly to support our network operations 24/7 to ensure network performance and reliability.



Offering Internet Essentials Free to New Customers

Eligible new customers will receive 60 days of Internet Essentials service, the nation's largest Internet adoption program for low income households, without charge. And we've increased the speed of this internet service for all customers.



Increasing Access to News and Information

Our NBC and Sky news teams are working around the clock to keep the world informed and we're bringing that news and information to more people than ever.



"Education"

Providing Free Educational Resources

In partnership with Common Sense Media, we've curated thousands of hours of free educational programming into an education destination for Xfinity video customers to support remote learning for kids K-12.



Delivering More Entertainment

We are bringing great entertainment home to consumers in new ways – offering movies on demand on the same day as their theatrical releases and making more free content available to X1 video customers.